

## Installer - Support #19725

### Foreman installation error

05/31/2017 06:58 PM - Balakrishnan Vasudevan

<b>Status:</b> Feedback	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b> foreman-installer script	
<b>Target version:</b>	
<b>Triaged:</b>	<b>Found in Releases:</b>
<b>Fixed in Releases:</b>	
<b>Description</b>	
Description of the problem: The following errors were observed during the installation of Foreman, 1) Execution of '/bin/yum -d 0 -e 0 -y install foreman-postgresql' returned 1: Removing tfm-rubygem-foreigner.noarch 0:1.7.1-3.el7 - u due to obsoletes from installed tfm-runtime-3.2-5.el7.x86_64 Removing tfm-rubygem-sprockets.noarch 0:3.5.2-1.el7 - u due to obsoletes from installed tfm-runtime-3.2-5.el7.x86_64 Removing tfm-rubygem-sprockets-rails.noarch 0:2.3.3-1.el7 - u due to obsoletes from installed tfm-runtime-3.2-5.el7.x86_64 Removing tfm-rubygem-turbolinks.noarch 0:2.5.3-3.el7 - u due to obsoletes from installed tfm-runtime-3.2-5.el7.x86_64 2) Execution of '/bin/yum -d 0 -e 0 -y install puppet-server' returned 1: Package puppet-3.8.6-1.el7.noarch is obsoleted by puppet-agent-1.8.2-1.el7.x86_64 which is already installed	
Foreman version: 0.84.0	
OS: Centos 7	
Additional Info: The following log messages were also found in the installer logs, 1) Could not find a suitable provider for foreman_config_entry 2) Could not find a suitable provider for foreman_smartproxy	

### History

#### #1 - 06/01/2017 03:52 AM - Dominic Cleal

- 1) The root error isn't shown, run "yum install foreman-postgresql" and look at/provide the full error message.
- 2) It looks like you are mixing repositories or answers files. It might be that the installer has been run with Puppet 3 and then you've upgraded to Puppet 4 (puppet-agent), which won't work - either use the [upgrade instructions](#) to update the installer configuration to match or reinstall.

Additional errors are hard to diagnose without the log file. It might simply be a consequence of the earlier errors that they occur.

#### #2 - 07/31/2017 03:32 PM - Anonymous

- Status changed from New to Feedback