

Installer - Support #27058

puppetlabs-release-pc1-1.1.0-5.el7.noarch used for Katello 3.11.1 breaks katello upgrade to 3.12

06/14/2019 11:11 PM - Michael Mansour

<b>Status:</b>	Rejected	<b>Found in Releases:</b>
<b>Priority:</b>	High	
<b>Assignee:</b>		
<b>Category:</b>		
<b>Target version:</b>		
<b>Triaged:</b>	No	
<b>Fixed in Releases:</b>		

**Description**

Hi,

I've tried this a number of times now and have unsuccessfully upgraded to 3.12 from 3.11.1 because puppetserver can not start up after upgrade.

I revert snapshot each time and try again, a different approach, with the same result.

Basically, I have the versions shown in the attachment.

When I try to upgrade, I get the issue defined here:

<https://community.theforeman.org/t/installation-nightly-builds-fail-to-install/13899>

When I revert the snapshot, I remove the puppet software:

```
1. rpm -qa puppet*
puppetserver-2.8.1-1.el7.noarch
puppet-foreman_scap_client-0.3.19-1.el7.noarch
puppetlabs-release-pc1-1.1.0-5.el7.noarch
puppet-agent-1.10.14-1.el7.x86_64
puppet-agent-oauth-0.5.1-3.el7.noarch
puppetlabs-stdlib-4.25.1-1.el7.noarch
```

rpm -e --nodeps puppet-agent.x86\_64 puppet-agent-oauth.noarch puppet-foreman\_scap\_client.noarch puppetlabs-release-pc1.noarch puppetserver.noarch

and install the new puppet release and puppet server:

yum -y install <http://yum.puppetlabs.com/puppet6-release-el-7.noarch.rpm>

yum -y install puppet-agent puppet-agent-oauth puppet-foreman\_scap\_client puppetserver

I start puppet via:

```
systemctl start puppetserver
```

and it works.

I then go through the regular update process:

<https://theforeman.org/plugins/katello/3.12/upgrade/index.html>

and when running:

```
foreman-installer --scenario katello --upgrade
```

it fails and the reason it fails, it can't start the puppet server.

I then revert the snapshot again.

Please advise how this can be fixed. Thank you.

## History

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### #1 - 06/16/2019 11:17 AM - Tomer Brisker

- Project changed from Foreman to Installer

### #2 - 07/22/2019 01:58 PM - Ewoud Kohl van Wijngaarden

- Status changed from New to Rejected

This is mostly a documentation bug. Puppet 4 (PC1 collection) is EOL and no longer supported. We may still have a few places where we mention Puppet 4 or don't explicitly mention we dropped Puppet 4.

### #3 - 08/17/2019 06:40 AM - Michael Mansour

Hi. I'm currently stuck on the older version of Katello because I can't upgrade (due to this problem).

What am I supposed to do?

Thanks.

### #4 - 09/20/2019 07:06 PM - Ewoud Kohl van Wijngaarden

<https://community.theforeman.org/c/support> is typically more suited for support. There are various threads about upgrading Puppet.

## Files

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01_Katello.jpg	31.5 KB	06/14/2019	Michael Mansour
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